



Case Study: EyeMed

Retailer facilitates partner communication for medical division quickly and efficiently

Situation: Based in Cincinnati, EyeMed is the vision care division of Italy-based Luxottica Group, the world leader in the design, manufacturing and marketing of eyeglass frames and sunglasses. EyeMed is part of the Luxottica family of corporations. They market and administer vision care programs and serve millions members in the United States.

EyeMed was required to receive daily membership and predetermination/claim information from a major external partner and send information back to them. What made this mission particularly challenging was that it needed to support X.12 HIPAA transactions even though neither company had completed their respective HIPAA remediation.

Technology: iSeries, Advantage/2e (Synon), RPG, CL (Control Language), JAVA, FTP, DB2/400

Solution: STAR BASE Consultants along with EyeMed's internal staff wrote programs to extract the appropriate data from their system and transform it in the correct format for their partner.

They then had to write the interface programs to bring their partner's data into the EyeMed system. This involved a lot of data validation and error reporting. One of the interesting parts of this project was the transport of the data was completely automated through secure FTP.

"Thank you so much for your tremendous efforts... Your tenacity and quick turn around... made hitting the... start date possible." -- General Manager - EyeMed