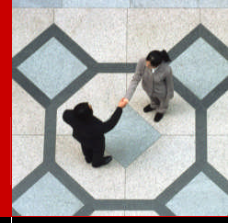


## Enhancing systems development with technical and business documentation



Client: Uniform Company

### SITUATION

A Cincinnati public uniform company upgraded its Infinium Accounts Payable application from a version that was several years old to the most current. In addition to retro-fitting the new version with previous modifications, the new version of Infinium required extensive modification of base functionality to meet our client's specific requirements.

The uniform company's technical staff had accounting experience as well as technical skill. Star Base assisted in business analysis and performed most of the program modifications. Documentation of the new functionality was also needed to support both technical and business analysis requirements.

### TECHNOLOGY

- IBM iSeries
- Microsoft Excel
- Microsoft Word
- Infinium

### CLIENT RESPONSE

***"Your consultants did a great job in documenting the changes we needed and communicating that to the developers.***

*<Project Manager>*

*We definitely will have you back on our next project.*

### SOLUTION

STAR BASE developed documentation to describe both business process flow and program functionality. The Invoice Process Overview and Tax Proration Scenarios have a business orientation and address business functionality. The Invoice Program Flow, Test Scenarios, FTP Documentation, and Debugging the Initial Posting of Invoices more specifically address technical details.

Copies of all documentation were provided to the client. Some time after the completion of the project, our client requested additional copies of the documentation which Star Base was happy to provide.

This documentation was especially helpful when our client expanded new system functionality to include additional business activities.





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